SQL Database Error Message

If you receive an error message mentioning how Myriad cannot access the SQL Database or connect to it, or test it, then make sure that the Cisco switch is turned on in the rack in Studio 2. Also, check the Cisco switch in Studio 1 – if there are orange flashing lights, there may be an issue.

In our experience, we have to make sure the power is on. (DJs may accidentally unplug the rack unit).